

FINANCIAL HELP FOR MEDICAL BILLS



Financial Assistance & Sliding Fee Scale programs

This program was created to ensure that all members of the communities we serve are able to access medically-necessary care, regardless of their ability to pay. Discounts offered under this program are made available without consideration of race, religion, gender, nationality, social or immigrant status, veteran status, marital status, handicap/disability, sexual orientation or age of patient. All patients may apply for this program.



1050 Division Street
Mauston, WI 53948
www.milebluff.com

Clinics located in Elroy, Lake Delton, Mauston, Necedah and New Lisbon

What is covered by the program?

Medically-necessary services received in clinic, hospital, emergency, and urgent care settings are eligible for coverage. A medically-necessary service is care that is non-elective, and needed in order to prevent death or negative effects to your health. Services that are not medically-necessary, or that are billed outside of Mile Bluff's clinics, are also not eligible for assistance through this program.

If you qualify, you will be charged no more than the amount generally billed for urgent or emergent services, which is equal to the amount generally billed to individuals with insurance coverage.

Who is eligible?

You may qualify for free or discounted care if your household income falls below a certain level, or if you've had a recent catastrophic health event or significant loss of income. To find out if you meet the requirements, contact one of our financial counselors.

Where can I get an application?

- Request an application:
 - in person at Mile Bluff Medical Center or its clinics
 - over the phone with one of our financial counselors
 - through the mail
- Visit www.milebluff.com to download the financial assistance programs application. You can find this by typing "financial assistance" into the search tool.



How do I apply?

Submit a completed application, along with all of the required supporting materials listed in the application. This can be done in person, by mail or by fax. If you need assistance completing the application, our financial coordinators are available to help.

What if I only qualify for a partial discount?

If a balance is left on your account after the discount is applied, you will be responsible for paying the balance in full. You can do this up front, or our financial coordinators can help you set up a payment plan.

If I do not qualify, then what?

Contact our financial coordinators to discuss other payment options.

How can I make a payment on my account?

Your bill may be paid through the mail, by phone, online or in person. We accept check, cash, money orders, and credit/debit cards, including CareCredit.

What if I don't apply and I can't pay?

If the application process is not completed, you do not pay your remaining balance in full, or you do not fulfill the requirements of an established payment plan, your account will be processed according to normal billing and collection procedures, and may be sent to an outside collection agency.

Contact our financial coordinators for help. We are here for you.

Financial coordinator contact information:

Phone: 608-847-9796
or 608-847-1497

Fax: 608-847-2097

Address: 1050 Division Street
Mauston, WI 53948

